

Thresholds Annual Report


2013 - 2014





Each year, Thresholds provides healthcare, housing, and hope for thousands of persons with mental illnesses in Illinois. Through care, employment, advocacy, and housing, Thresholds assists and inspires people with mental illnesses to reclaim their lives.

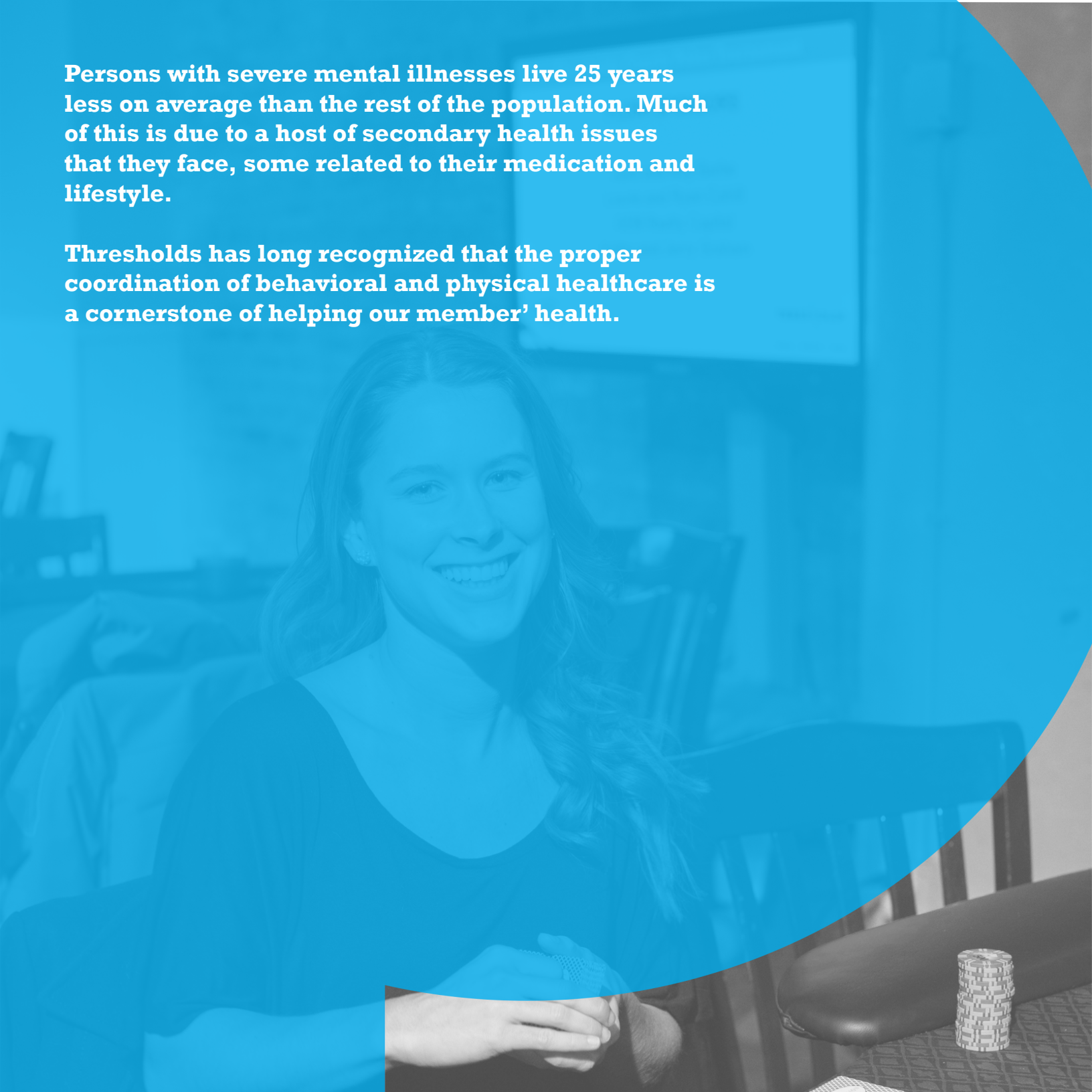




The journey to self-sufficiency and recovery begins with a HOME. Thresholds manages more than 75 residential developments in the Chicagoland area, totaling about 1,500 beds. Far more than a mere shelter, residents are encouraged to develop basic living skills.

Persons with severe mental illnesses live 25 years less on average than the rest of the population. Much of this is due to a host of secondary health issues that they face, some related to their medication and lifestyle.

Thresholds has long recognized that the proper coordination of behavioral and physical healthcare is a cornerstone of helping our member' health.



Thresholds believes everyone contributes to society. Everyone should have the opportunity to live a life of value, self-respect, compassion, and dignity. All of our members arrive with untapped potential, full of gifts and skills to develop. Thresholds gives members empowerment to reclaim their lives, but most importantly, HOPE.



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As of August 2014

Dear Thresholds Supporter,

The healthcare landscape is changing rapidly, but Thresholds' vision for the future is clear: We help people reclaim their lives. We break down barriers so people with mental illnesses can access the right care at the right time. We help people live the best lives they can, and we help them reach their goals.

Mental health is a political, social, and fiscal challenge. It affects everyone and every community. We know that community-based treatment promotes recovery. Treatment works, and people with mental illnesses can and do get better.

We also know that community-based treatment costs less than inappropriate settings like hospitals, jails, and nursing homes – it not only saves lives, it saves taxpayer dollars. Thresholds is committed to ensuring that the mental health community has the resources we need to continue to transform the lives of thousands of persons with mental illnesses each year.

We couldn't do it without you, our supporters, funders, donors, and partners. Together, we will continue to provide home, health, and hope for those who need it most.

Sincerely,



Mark Ishaug
CEO, Thresholds

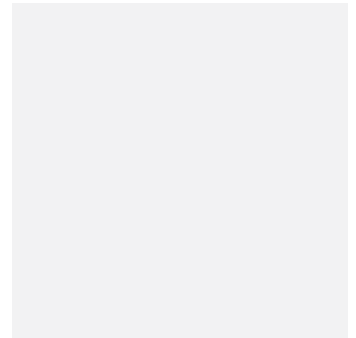


Jana Barbe
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90%

of members indicate
Thresholds has positively
impacted their **quality of life.**



50% 
of all psychiatric
crises were diverted.





Our Health Care Home pilot team serving the highest users of inpatient psychiatric and ER services reduced inpatient psychiatric service costs by

62%



On average, only

1%

of Thresholds' members had more than one psychiatric hospitalization per quarter.

HIGHLIGHTS FY2014

30 unique programs for persons with serious mental illnesses, targeting a range of populations and age groups, including services designed to end homelessness, create jobs, further education, teach important life skills, and enhance the quality of life for those we serve.

548,000+ visits made by Thresholds' staff to members living in the community to monitor overall wellness, provide encouragement, and foster recovery.

609 adults and families experiencing homelessness assisted by Thresholds Mobile Assessment Units, which provide immediate care, psychiatric evaluations, transitional housing, and community linkages.

1,513 members made **9,047 visits** to the Thresholds Integrated Health Care clinics, where they received high-quality primary care from the University of Illinois at Chicago College of Nursing.

Nearly 40% of members in Thresholds' Supported Employment programs found jobs, each receiving career assessments, rapid job placement in their field of choice, and ongoing support.

312 persons with involvement in the criminal justice system received immediate services, care plans, and housing linkages upon their exit from the Cook County Jail and Dwight and Dixon prisons.

7,145 members
served agency-
wide



at **90 locations**
throughout the
metropolitan
Chicago area,
adjacent suburbs,
and Kankakee and
McHenry counties.

651 members housed by Thresholds' residential programs, representing **201,394 nights of care**.

522 veterans, many of whom are homeless with post-traumatic stress disorder, received case management, housing linkages, employment and educational assistance, and psychiatric supports.

170 adolescents, ages 16-21, enrolled in the Thresholds Young Adult Program, which provides therapeutic supports, physical health care, and employment and educational opportunities.

80 members who are deaf or hard of hearing received comprehensive mental health services.

58 single mothers received housing and comprehensive support services, including parent coaching and counseling, through the Thresholds Mothers' Project.

The Thresholds Research Institute, the agency's research and training division, designed and implemented a range of studies to help refine and enhance evidence-based practices.

6,800+ mental health service providers nationwide trained by the Thresholds Training Department in the areas of recovery from mental illness, evidence-based practices, and specific clinical treatments.



143 persons exiting nursing homes and Institutions of Mental Disease received rapid housing placement and comprehensive services, as well as peer support at three peer-run drop-in centers.

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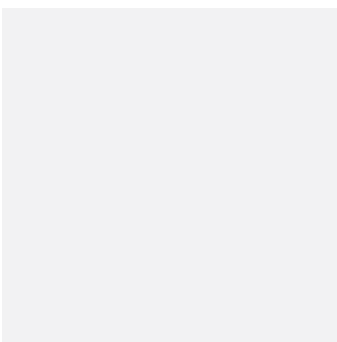
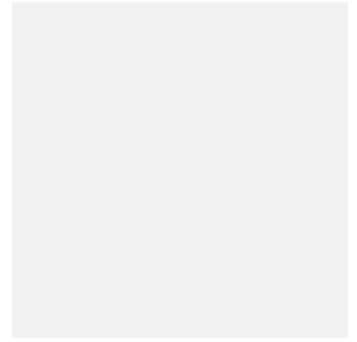
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MR. AND MRS. CLARK WAGNER
MS. VERONICA WALD
MS. MARGE WALROTH
MR. PHILIP WALROTH
JAMES AND KATHLEEN WALSH
MR. AND MRS. HERBERT WANDER
MR. AND MRS. TIM WANGER
MR. EVERETT WARD
MRS. EARL WASSERMAN
MRS. SHIRLEY WEBER
MS. HELEN WEIGLE
MR. AND MRS. JOSEPH WEIL
MR. AND MRS. THOMAS WEIL
MR. AND MRS. NEIL WEINBERG
MS. BARBARA WEINER
MRS. RENEE WEINGARD
MR. NICHOLAS WEINGARTEN AND CYNTHIA WINTER
MR. AND MRS. SAMUEL WEINSTEIN
MR. AND MRS. SAMUEL WEISBARD
MR. AND MRS. ERWIN M. WEISS
MR. AND MRS. ROBERT WEISS
MR. AND MRS. ALFRED WEISSENBACH, JR.
MR. MICHAEL WELSH AND LINDA BRUMMER-WELSH
MS. MARIAN WETTERLING
MRS. FLORENCE WHEELER
MR. WILLIAM WHEELER
MS. BARBARA WHITE
SANDRA AND TOM WHITE

DEBORAH AND PAUL WHITELAW GORSKI
DR. AND MRS. JOHN WICK
MS. CINDY WILE
MR. H. BART WILSON
MR. AND MRS. JEFFREY WINEMAN
MR. AND MRS. DAVID WITTENBERG
MR. AND MRS. BRUCE WOHLWEND
MRS. ANN WOLFF
DR. PRESTON WOLIN
MR. AND MRS. ROBERT WOODS
DR. AND MRS. J. F. WRAY
MRS. JUDITH YABROFF
MR. AND MRS. JAMES ZARTMAN
MR. AND MRS. ROBERT ZIMMERMAN
DR. TIGHE ZIMMERS, M.D.
MR. AND MRS. JAMES ZOLLER
MR. JOHN ZVETINA





STATEMENT OF REVENUE AND EXPENSES*

COMMUNITY REVENUE

Non-cash Contributions	\$1,672,465	2.5%
Individuals	2,266,748	3.4%
Special Events Income	867,000	1.3%
Total Community Revenue	4,806,213	7.2%

GOVERNMENT REVENUE

Illinois Department of Mental Health & Healthcare and Family Services	\$35,901,828	53.7%
Illinois Department of Children and Family Services	7,199,944	10.8%
U.S. Department of Housing and Urban Development	4,094,607	6.1%
Chicago Department of Human Services	2,594,602	3.9%
Other Government Income	837,481	1.3%
Illinois Department of Rehabilitation Services	756,363	1.1%
Various Boards of Education	585,109	0.9%
U.S. Department of Veterans Affairs	668,021	1.0%
Illinois Department of Human Services	1,148,419	1.7%
U.S. Department of Health and Human Services	218,501	0.3%
Total Government Revenue	54,007,875	80.8%

AGENCY-GENERATED REVENUE

Residential Fees	\$3,051,480	4.6%
Social Enterprise	1,225,830	1.8%
Service Fees	1,301,955	1.9%
Investment and Other Income	2,411,451	3.6%
Total Agency-Generated Income	7,990,716	11.9%

TOTAL REVENUE	\$66,804,804	100%
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DIRECT PROGRAM EXPENSES

Independent Living	\$21,828,938	32.7%
Prevention of Rehospitalization	21,360,637	32.0%
Employment Services and Social Rehabilitation Programs	11,444,346	17.1%
Research Projects	659,032	1.0%
Academic Preparation	490,674	0.7%
Total Program Expenses	55,783,627	83.5%

SUPPORT SERVICES

Administration	\$7,977,074	11.9%
Development and Fundraising	1,097,162	1.7%
Total Support Services	9,074,236	13.6%

TOTAL EXPENSES	\$64,857,863	97.1%
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CURRENT YEAR SURPLUS	\$1,946,941	2.9%
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*Final statement subject to board review