

THRESHOLDS

HOME | HEALTH | HOPE

BENEFITS

FIND YOUR LOCAL DHS OFFICE

<http://www.dhs.state.il.us/page.aspx?module=12>

MEDICAID

<http://www.dhs.state.il.us/page.aspx?item=33698>

Medicaid is the health benefit program that helps provide for people with low incomes and limited financial resources. The Medicaid program offers comprehensive medical coverage to help pay for doctor bills, hospital care or emergency services. You can apply for Medicaid at any DHS Family Community Resource Center. Use the [DHS Office Locator](#) to locate the Family Community Resource Center in your county to apply for benefits. You can call 1-800-843-6154 for information.

Replacement Medicaid Card

As of March 1, 2013, Medicaid cards are only issued once a year after a re-determination is made. However, if your card becomes lost or stolen you may request a new one be sent to you free of charge by contacting one of the following numbers:

- Call DHS 1-800-843-6154 or HFS 1-800-226-0768 (TTY 1-877-204-1012) to request a replacement card. In the meantime, you still can receive healthcare services. Always take your picture ID with you.

Change of Address

In addition to changing your address through your local post office, it is very important that you inform the DHS office of your change of address. Without it, you will not receive important DHS mail notices and may lose your benefits. There are 2 options for changing your address:

1. Change Report Line 24 hours a day, 7 days a week at 1-800-720-4166. Persons using a teletypewriter (TTY) can call 1-800-447-6404. The call is free.
2. Or if you know the DHS office that your Medicaid, LINK, and/or Cash case belongs at, you may also fill out this form, print it, and bring it into your local office. (**IMPORTANT: the "Submit" button does not work** on the form. You must print and bring to your local office.)
<https://www.dhs.state.il.us/OneNetLibrary/27894/documents/HCD/ChangeAddress/DHSAddressChange012ext.pdf>

SPEND-DOWN

<http://www2.illinois.gov/hfs/MedicalPrograms/Brochures/Pages/HFS591SP.aspx>

People living below the Federal Poverty Level receive Medicaid benefits for free. However, if your income is above the Federal Poverty Level, you may be required to pay a monthly fee for your Medicaid benefits. This fee is called a spend-down. There are two types of spend-downs:

1. **Income Spend-down:** When you are receiving more than the DHS allowable amount of monthly income. For 2013, the allowable amount is \$983 for individuals.
2. **Asset Spend-down:** When your assets are above the DHS allowable asset amount. The allowable amount is \$2000 for individuals.

QUALIFIED MEDICARE BENEFICIARY (QMB)

<http://www2.illinois.gov/hfs/MedicalPrograms/Brochures/Pages/HFS3352.aspx>

If you receive Medicare and live on a reduced income, you may qualify for the Qualified Medicare Beneficiary (QMB) Program. This program allows HFS to pay some or all of your Medicare Premiums each month.

Visit the local [Illinois Department of Human Services \(DHS\)](#) Family Community Resource Center (FCRC) nearest you, and a caseworker will help you apply for the QMB Program. Or request an application by calling or writing to your local FCRC.

If you have any questions or need more information, call the DHS Helpline at **1-800-843-6154**, Monday through Friday (except state holidays), between 8:30 a.m. and 5:00 p.m. Persons using a teletypewriter (TTY) can call **1-800-447-6404**. The call is free.

HEALTH BENEFITS FOR WORKERS WITH DISABILITIES (HBWD)

<http://www.hbwdillinois.com/>

HBWD allows you to work, save, and still maintain your Medicaid benefits. A minimal monthly premium is required compared to the spend-down program. If you are an individual with a disability, between the ages of 16 and 64 and working, you may [qualify for the HBWD program](#). Unlike other Medicaid programs, HBWD allows enrollees to have up to \$25,000 in assets. Depending on their income, enrollees pay a [monthly premium](#) based on their income range to receive comprehensive healthcare coverage.

You may [download an application](#) or [request an application](#) to be E-mailed. For more information please call the hotline at 1-800-226-0768.

INTEGRATED CARE PROJECTS (ICP)

If you are living in the non-606 zip codes of Cook County and the surrounding collar counties, and receive Medicaid without Medicare or Spend-down, you may be a part of the Integrated Care Project for Medicaid. Illinois has two Integrated Care Plans: Aetna and Illinicare.

Aetna

<http://www.aetnabetterhealth.com/Illinois/>

Illinicare

<http://www.illinicare.com/>

For more information on these healthcare options and to view differences in the plans, see the [Integrated Care Program Information Guide](#).

To learn more about these health plan options, visit the [Illinois Client Enrollment Services Website](#) or call the Illinois Client Enrollment Services at: **1-877-912-8880**.

MEDICARE HELP

1-800-MEDICARE (1-800-633-4227)

TTY: 1-877-486-2048

Senior Health Insurance Program (SHIP)

http://insurance.illinois.gov/Ship/ship_help.asp

This is a free program for seniors and people with disabilities that need assistance choosing and/or understanding their Medicare program.

Extra Help with Medicare Part D Costs

<http://www.ssa.gov/prescriptionhelp/>

Medicare beneficiaries may qualify for Extra Help with their Medicare prescription drug plan costs if they have limited resources and income.

Find the Medicare Part D Plan that works for you

<http://www.planprescriber.com>

MAYORS OFFICE FOR PERSONS WITH DISABILITES (MOPD)

121 N. LaSalle Street, Room 104

Chicago, IL 60602

(312) 744-7050

http://www.cityofchicago.org/city/en/depts/mopd/auto_generated/mopd_mission.html

MOPD – Employment Services Unit

2102 W. Ogden Avenue

(312) 746-5742

MOPD helps people to apply for and manage their benefits, find available resources, and find help with employment. Their Community Work Incentives Coordinators (CWIC) help people to understand how their SSI and SSDI benefits are affected by work earnings. For individual or group benefits counseling, contact a CWIC at the MOPD – Employment Services Unit. The telephone number is: (312) 746-5742.

SENIOR HELPLINE

Monday - Friday, 8:30 a.m. - 5:00 p.m. CST

Toll-free within Illinois: 1-800-252-8966, 1-888-206-1327 (TTY)

E-mail: aging.ilsenior@illinois.gov

<http://www.state.il.us/aging/1helpline/helpline-main.htm>.

To learn about other governmental benefit programs as well as drug discounts offered through pharmaceutical manufacturers or other sources, persons 60 years of age and older can contact the Senior Helpline.