THRESHOLDS

IMPROVING TRANSITIONS OF CARE FOR HIGH-NEED CONSUMERS

Thresholds Managed Care Organization (MCO) teams serve the agency's highest need consumers

106
MCO consumers (47%) were hospitalized during the first half of FY 2016

the 106 hospitalized MCO consumers account for

351
hospitalizations

Thresholds intervenes in the readmission cycle by outreaching, engaging, and coordinating care while meeting National Committee for Quality Assurance (NCQA) follow-up standards

70%
of MCO consumers have been linked to a primary care provider

70%
of hospitalizaitons were followed by a 7-day visit

80%
of hospitalizaitons were followed by a 30-day visit

IMPROVING TRANSITIONS OF CARE

46%
Readmission rate after 7-Day visit

71%
Readmission rate without 7-Day visit

✓ 7-DAY FOLLOW-UP VISITS FOR HIGH-NEED CONSUMERS CAN REDUCE READMISSIONS BY 25%