

# ANNUAL REPORT 2020

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**THRESHOLDS**

# FROM THE FRONT OFFICE

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What a year it has been.

While it's been tough, it's also been full of powerful moments that have inspired us here at Thresholds.

Our staff went above and beyond. Donors and supporters sustained their giving. Emergency grants provided relief. Clients showed bravery and resilience.

These moments remind us that our goals haven't changed: meet clients where they are and bring home, health, and hope into their lives, however we can.

Thank you for keeping us strong in our efforts, our values, and our commitments. We're so grateful.



**mark ishaug & suzet mckinney**

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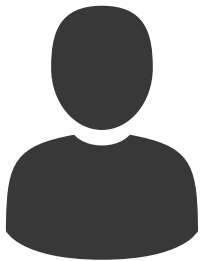
The COVID-19 pandemic has caused major disruption to lives around the world. Here at Thresholds, we've worked harder than ever to provide life-saving mental health and substance use treatment while protecting our clients and our staff.

Our staff have demonstrated heart, dedication, flexibility, and creativity to ensure our clients still received the care they need. Residential workers helping Thresholds housing residents through uncertain times, information services staff working overtime to provide technology and support staff need to telework, human resources staff quickly crafting policies to support our workforce, homeless outreach workers educating clients who are homeless how to keep themselves safe, and so much more – our staff are the best in the business

**"WE MAKE SURE THAT SOMEBODY SEES THEM. WE HOLD HOPE. SEEING SOMEONE UNDERNEATH A BRIDGE FOR THE FIRST TIME IN FIVE OR SIX DAYS MIGHT BE THE THING THAT CARRIES THEM INTO THE NEXT DAY. THAT'S THE FIRST TENET OF SOCIAL WORK. WE SHOW UP. WE SHOW UP. THAT'S IT."**

# PROGRAM HIGHLIGHTS

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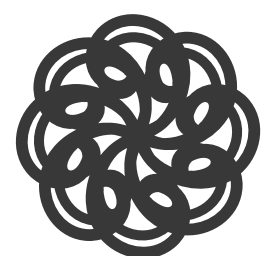
Thresholds operates **30** programs through **97** sites. This year, we served **7,715** people with serious mental illnesses and substance use conditions.

Nearly **2,000** clients made more than **15,000** visits to our Integrated Healthcare clinics, where they receive on-site primary and behavioral healthcare services.



Thresholds is one of the largest supportive housing providers in Chicago, with **1,250** housing units for our clients.

With more than **185** clinical teams throughout five counties, Thresholds is one of the largest providers of community mental health services in Illinois.





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Timothy Lowder  
Timothy Scaman  
Todd O'Gorman  
Todd Wittenberg  
Tom and Louise Rothschild  
Tom Rink  
Tommy DeGarmo  
Tonya Joly  
Tracy Hough  
Verla K. Demopoulos  
Vicki Hall  
Victor Gallegos  
Vincent and Joan DiPiero  
Vivian Reed  
Wayne Rothschild  
Wendy Roberts and Karlson Rapp  
William and Jackie Barta  
William and Judy Siskel  
William and Linda Bronner  
William and Margaret Mooney  
William Reedy  
Yvette Ortega  
Zonda Mays

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Alexander Childs  
Alexandra Lopez  
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Alisa dePedro  
Allan and Irene Dorfman  
Allan Dziubinski and Kristine  
Kemereit  
Allan Lindrup and Anne Holcomb  
Allen Green  
Alyssa Christie

Alyssa Guynn  
Amanda Kornfein  
Amanda Wisinger  
Andrea Cote  
Andrew Doten  
Andy Jozwiak  
Andy Matejcek  
Angela Rossi  
Ann Hoenig  
Ann S. Cole  
Anne Fritzingler  
Anne Krema  
Anne Silverman  
Arline Nechtow  
Armie Quinn  
Arthur and Barbetta Loevy  
Audrey Piehl  
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Barbara and Leslie Kite  
Barbara Isaacson  
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Barbara O'Brien  
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Benjamin Pisik  
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Beth Skony  
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Blair Price  
Bradley Troast  
Brenda Ader  
Brenda Evans  
Brett Snyder  
Brian Hindman  
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Bridget Teofilo  
Brittany Potter  
Bruce and Janice Goldman  
Bruno Risatti  
Burton and Maxima Wax  
Caleb Noble  
Candice Bennett  
Cara Becker  
Carla and Jim Stevens  
Carol B. Johnson  
Carol Weber

Carole and Joseph Catanzaro  
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Charles and Lynne Gunn  
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Cheryl Schultz  
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Christine and Nick Vavpetic  
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Cindy Childers  
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Claire Wilmsen  
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Colleen Wohlrab  
Connell Hasten  
Connie Hinkleman  
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Darlene Erickson  
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David and Rochelle Jones  
David Wasserman  
Deborah Bandy  
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Elaine J. Guinsatao  
Elissa Mann  
Elizabeth Bassett  
Elizabeth Boschma  
Elizabeth Cliff  
Elizabeth Tampe  
Ellen Cohen  
Ellen Hochberg  
Emilee Wood  
Emily Cibelli  
Emily Freeman  
Emily Harris and James Ridker  
Eric Hubbs  
Ernestine and Ralph Austen  
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Evan Kleeberg  
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Foster Branch III  
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Gregory Friend  
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Harriet Hausman  
Harry and Sonia Alexander  
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Heather Tucker  
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Helen Jahnke  
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Helene Gerstein  
Helene Smith-Romer  
Henry and Barbara Payson  
Herbert and Carol Nelson  
Howard Siegel and Susan Solway Siegel  
Ilana Price  
Isaac Garfield  
Jack Moriarity  
Jacqueline Murphy  
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Jeremy and Caroline Steelberg  
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Jessica Evans  
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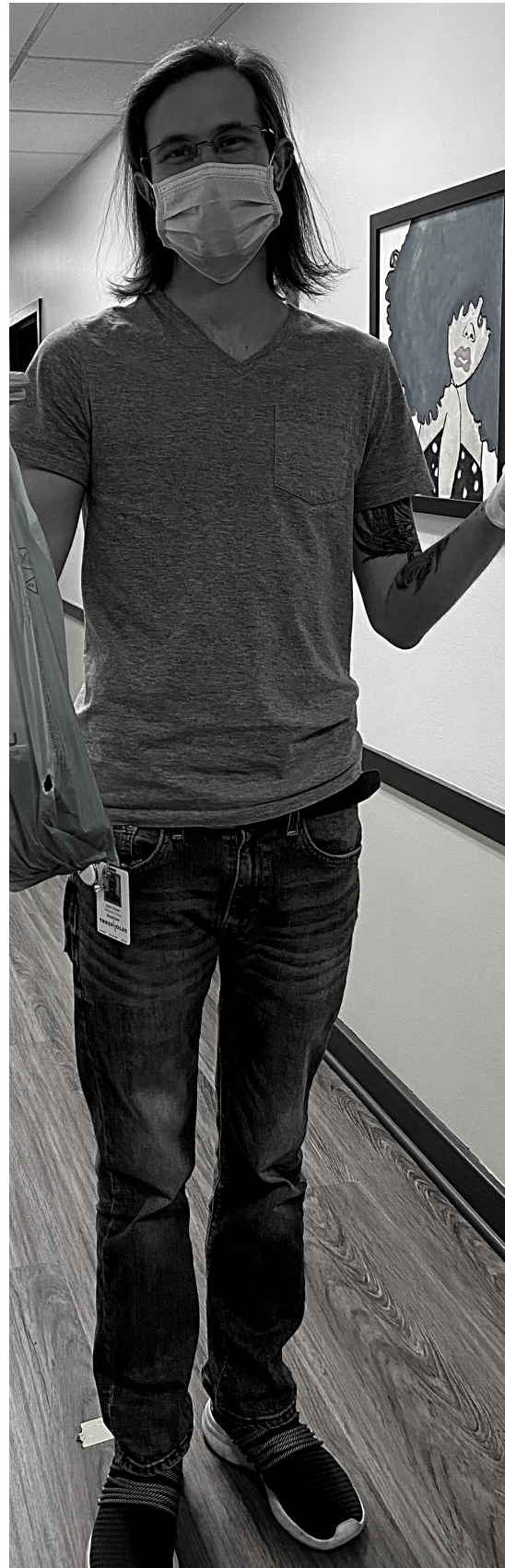
Krystal Janigan  
Lawrence and Mary Voeller  
Lawrence Treiber  
Leah Shapiro  
Leslie and Jan Cohen  
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Letecia James  
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Susie and Steve Kessler  
Suzanne Arist  
Sylvia Daniels  
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Tanya Franklin  
Ted Goldsmith  
Ted Jadwin  
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Velma Chavis  
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Wendy Fox  
Wendy Trafny  
Werner and Angela Tyczka  
William and Carol Davis  
William Hirsch  
Willis and Barbara Caruso

Yousaf Tahir  
Zachary Hunter  
Zack Malkin



# STATEMENT OF REVENUE

## PUBLIC SUPPORT

Medicaid Service Revenue	40,852,153	41.8%
Grants and Fees from Government Agencies	39,017,228	39.9%
Community Contributions	8,128,102	8.3%
Special Events Income	659,049	0.7%
<b>Total Public Support</b>	<b>\$88,656,532</b>	<b>90.7%</b>

## OTHER REVENUE

Service Fees	1,575,762	1.6%
Residential Fees	2,601,343	2.7%
Rent Subsidy	2,974,723	3.0%
Realized Gain on Fixed Asset Dispositions	2,900	>0.1%
Realized and Unrealized Gain on Investments	73,270	0.1%
Interest and Dividend Income	540,210	0.6%
Other Income	1,291,844	1.3%
<b>Total Other Revenue</b>	<b>\$9,060,052</b>	<b>9.3%</b>

**TOTAL REVENUE** **\$97,716,584** **100%**

## DIRECT PROGRAM EXPENSES

Vocational and Social Rehabilitation	2,748,081	2.9%
Case Management and Care	48,146,507	50.6%
Independent Living	18,398,879	19.3%
Research Projects	684,640	0.7%
Substance Use Treatment	1,480,848	1.6%
Youth Services	10,691,104	11.2%
<b>Total Direct Program Expenses</b>	<b>\$82,150,059</b>	<b>86.3%</b>

## SUPPORT SERVICES

Administrative	12,145,819	12.7%
Development and Fundraising	908,947	1.0%
<b>Total Support Services</b>	<b>\$13,054,766</b>	<b>\$13.7%</b>

**TOTAL EXPENSES** **\$95,204,825** **100%**

**NET MARGIN** **\$2,511,759** **-**

# HOME HEALTH HOPE

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**thank  
you**

