

THRESHOLDS

ANNUAL GRATITUDE REPORT 2023

A SUMMARY OF THRESHOLDS
FISCAL YEAR 2023

ALSO AVAILABLE AT
[THRESHOLDS.ORG](https://www.thresholds.org)





A MESSAGE FROM OUR LEADERS

This has been such a wonderful year for Thresholds, all made possible by your generous and unwavering support.

Every day, our incredible staff work with people like Benji, a client who visited our 24/7 Living Room crisis respite center and received transformative care after almost a decade of trying other ways to get support. With a staff of peers with lived experience and a calm, home-like setting, Thresholds' Living Room provided not only stabilization for Benji's acute crisis, but ongoing support and connection to help him turn a corner.

The Living Room is example of how Thresholds is expanding both the types of services we offer, and the people we serve through four Certified Community Behavioral Health Clinics (CCBHCs) that grow our opportunities to serve Chicago's North Side, Chicago's South Side, McHenry County, and Kankakee County.

This new model of care is transformative, providing new and expanded services like individual and family therapy, 24/7 crisis services, care coordination, and connections to integrated primary care.

Without you, this progress would not be possible and these lives could not be changed. Thank you!

Looking forward to a bright future.

MARK ISHAUG
CEO, THRESHOLDS

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ABOUT US

Thresholds provides innovative behavioral and primary healthcare that promotes empowerment, well-being, and full participation in community life. Through unwavering community-based engagement, support, and advocacy, Thresholds helps people living with mental health and substance use conditions find home, health, and hope.

Founded in 1959, Thresholds is one of the oldest and largest providers of recovery services for people with mental health and substance use conditions in Illinois. Through care, employment, advocacy, and housing, Thresholds assists and inspires people to reclaim their lives. We offer 30 innovative programs at more than 100 locations throughout Chicago, adjacent suburbs, and four surrounding counties.

Recovery from mental illnesses and substance use is possible. It is a process of finding and living a meaningful life, as defined by oneself. We assist our clients as they work to reclaim a positive sense of self, and discover their own potential, gifts, and skills.

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Our clients are all unique – coming from vastly different backgrounds and arriving with different needs, talents, and hopes. Each client works with our staff to set their own specific short-term goals and objectives, based on their needs, desires, and level of self-sufficiency.

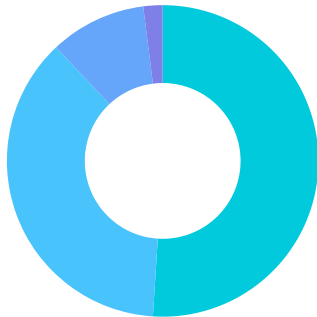
Most people we serve have been diagnosed with a serious mental illness, including schizophrenia, bipolar disorder, major depression, and severe post-traumatic stress disorder. This also includes individuals who are experiencing substance use conditions – either coexisting with their mental illness or on its own.

We believe that the relationship between staff and clients is one of mutual respect, decision-making, and direction.

Everyone should have the opportunity to live a life of value, self-respect, compassion, and dignity. All of our clients arrive with untapped potential, full of gifts and skills to develop. Our prevailing goal is to help our clients experience lives of greater autonomy and happiness.



RACE/ETHNICITY



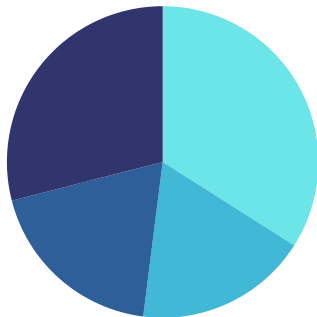
BLACK - 51%
WHITE - 37%
HISPANIC - 10%
OTHER - 2%

GENDER IDENTITY



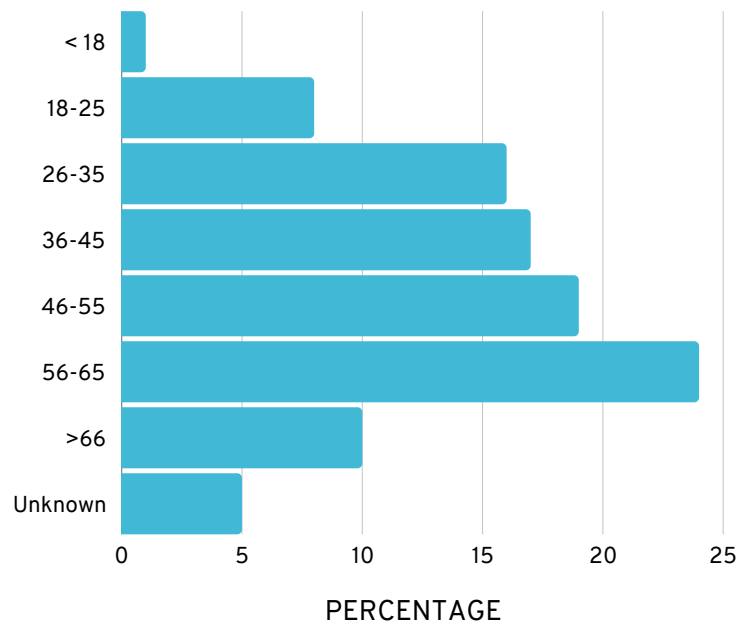
MALE - 60%
FEMALE - 35%
OTHER/
UNKNOWN - 5%

DIAGNOSIS



SCHIZOPHRENIA SPECTRUM
DISORDER - 34%
MAJOR DEPRESSIVE DISORDER - 19%
BIPOLAR DISORDER - 18%
OTHER - 29%

AGE



CLIENT DEMOGRAPHICS

At the time of initial service, 90% of our clients are unemployed and living well below the National Poverty Level, and approximately half have co-occurring substance use conditions, and most have at least one advanced physical health problem, such as diabetes and heart disease.

A YEAR IN REVIEW

This year commemorated 60 years of the Community Mental Health Act, building community mental health centers and increasing access to services as an alternative to institutionalization. Thresholds is proud to be part of this success story, and will continue to be a leader in mental health.

Thresholds was awarded two \$1 million grants from the Substance Abuse and Mental Health Services Administration (SAMHSA), allowing us to launch both Centers for Mental Wellbeing (Ravenswood, Chicago and McHenry County). This new care delivery model opens up services to populations that we have previously been unable to serve, including children and families. The Center for Mental Wellbeing – Ravenswood is among the first in Chicago.

Our annual gala gathered more than 650 people and raised nearly \$1.3 million. Thresholds staff and clients participated in many community events and celebrations throughout Chicagoland.

In the summer, Thresholds received \$1 million to serve 30 people as part of the newest housing program in Chicago, Housing is Recovery, funded by Illinois Division of Mental Health. This will provide access to housing and support services for those struggling with mental illnesses, substance use, homelessness and at risk of incarceration or institutionalization.

Thresholds' Homeless Outreach Program (HOP) expanded our CTA Project to include an overnight shift. This program also teamed up with Starbucks to launch a West Side homeless outreach team, funded by the U.S. Department of Housing and Urban Development (HUD) - the first of its kind in that community.





8,360

people served by Thresholds last year.

84%

of Thresholds clients were linked to a psychiatrist.

54%

of clients who utilized IPS supported employment services gained employment.

85%

of clients were linked to a primary care provider.



THRESHOLDS
DIVERSITY | EQUITY | INCLUSION

97%

of Thresholds clients showed confidence in their recovery journey.

93%

of clients would recommend Thresholds' programs and services to a friend or family member.

1,610

people utilized Thresholds' crisis response services.

92%

of people who visited Thresholds' Living Room were assisted without hospitalization.

1,250

people live in Thresholds housing.

362

people avoided incarceration through the Narcotics Arrest Diversion Program (NADP)



WHAT OUR CLIENTS SAY ABOUT US

“My team has given me a new life. I was in the hospital almost every month and then I got connected with Thresholds and that changed. They are very kind and compassionate. They are the best in the field. They altered the course of my life.”

“Thresholds is the best thing to happen to me. I have fifteen years with Thresholds and would not trade a day.”

“I love my caseworker. They help me through a lot of anguish. She really helps me see a way out and will not last forever and gives me ideas to cope. I am grateful I have her. She really helped me through it.”

“I feel like I could not go on without Thresholds. They are so knowledgeable. They are always there. They are extra important to me.”



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CHERYL SCHULTZ
RONALD SCHWARTZ
RANDI SCHWARZBACH AND ARLEN GOULD
ESTHER SEITZ
DAVID AND BETSY SELIGMAN
ALLEN SERED
MARJORIE SHAFTON
HOPE SHAMBERG
ANITA SHAMES
DARRYL SHANNON

NANCY AND BARRY SHAPIRO
ISABEL SHAPIRO
GERALD AND GERI SHERMAN
LISA SHIFFRIN
MELANIE SILLAS
CINDY SIPPEL
SHARON SKALA
KATHRYN SMIGLESKI
BRIAN SNOW
WENDY SOLER
JOHN AND ROBIN SORG
DOREEN SOSTRIN
ALEXA SOTO
NATALIE STAR AND PETER KIMBALL
JEREMY AND CAROLINE STEELBERG
MARIANNE STEFANSKI
RICHARD AND ANNETTE STEINKE
GISELLA STEINLAUF
MARGOT AND SHERWIN STERN
MYRON STOLLER AND PATRICIA GRIFFITH
STOLLER
ROBERT STONE
STEVEN STRICKLAND
MICHAEL STUART
SEVAN SULTANIAN
LYDIA SYDOR
HALINA SZLAGA-SIERGIEJCZUK AND STEVE
SIERGIEJCZUK
JUDY TANTER
EILEEN TAYLOR
BARBARA TEEGEN
MARIA TIRABASSI
MARGARET AND RONALD TRACY
KIM TRAN
KATHERINE TWESTEN
LINDA TYLER
GRAYSON UHLIR
COLLEEN AND ROBERT UNGER
SUSAN URIBE
RON VALENTINE
LISA VAN BOSCH
ELISE VAN DIEREN
ALGIS VASONIS
ROHAN VAZARKAR
JENNIFER VENCKUS
DEAN VIVERITO
LAWRENCE AND MARY VOELLER
ANNE WAGNER

KATHERINE WALSH
JUDITH WARD
DAVID WASSERMAN
GARRETT WAWCZAK
ELAINE AND HERBY WEATHERS
MATTHEW WEIDNER
KATHY WEINSTEIN
DANIEL WEISS
MARYANN WESTERHOFF
SANDRA WHITE
DEBORAH AND PAUL WHITELAW GORSKI
EUNICE WIGFALL
PATRICIA WILLIAMS
JANET WILLIAMS
JASMINE WILLIAMS
SHARON WITCHIE
ROBERT WITTENBERG
MELISSA WITTENBORN
KAI WONG
GAIL WRZESINSKI
MARINA YONAN



STATEMENT OF REVENUE

PUBLIC SUPPORT

Medicaid Service Revenue	50,228,399	44.3%
Grants and Fees from Government Agencies	46,810,937	41.3%
Community Contributions	5,017,489	4.4%
Special Events Income	920,508	0.8%
Total Public Support	\$102,977,333	90.8%

OTHER REVENUE

Service Fees	1,906,949	1.7%
Residential Fees	2,828,272	2.5%
Rent Subsidy	2,856,681	2.5%
Realized Gain on Fixed Asset Dispositions	29,252	<0.1%
Realized and Unrealized Gain on Investments	895,796	0.8%
Interest and Dividend Income	564,361	0.5%
Other Income	1,356,127	1.2%
Total Other Revenue	\$10,437,438	9.2%

TOTAL REVENUE	\$113,414,771	100%
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DIRECT PROGRAM EXPENSES

Vocational and Social Rehabilitation	3,457,333	3.1%
Case Management and Care	53,335,012	47.4%
Independent Living	24,144,282	21.5%
Research Projects	854,000	0.8%
Substance Use Treatment	1,413,324	1.3%
Youth Services	13,289,913	11.8%
Total Direct Program Expenses	\$96,493,864	85.9%

SUPPORT SERVICES

Administrative	14,535,701	12.9%
Development and Fundraising	1,379,866	1.2%
Total Support Services	\$15,915,567	14.1%

TOTAL EXPENSES	\$112,409,431	100%
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NET MARGIN	\$1,005,340	-
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